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| **Sr** | **Event** | **Action** |
| 1 | Sender gives Parcel to the Front Desk | Details about the parcel are added in the system |
| 2 | Parcel is sent to the focal person assigner | Detail of the focal person assigner is added |
| 3 | Contact the receiver and confirm about the location | Location is updated |
| 4 | Delivery man is assigned | QR is given to delivery man and details of the code and delivery man is saved |
| 5 | Delivery man arrives at the location, opens the box and place the parcel | System updates the database that item has been placed and sends QR code to receiver |
| 6 | Receiver arrives at the location, Use QR code to open the box and takes out the parcel | System updates the database that item has been removed |
| 7 | QR code Expired | Send notification to focal person and update |